

# The Total Economic Impact™ Of VMware Carbon Black Cloud

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Through two customer interviews, a survey of 34 Carbon Black enterprise users, and data aggregation, Forrester concluded that VMware Carbon Black Cloud has the following three-year financial impact.

“Before Carbon Black we would probably have to ship the PC overnight– it’s not cheap. Now we’re able to go in with Carbon Black, and as long as there’s an internet connection we’re able to check the admin account, modify, do stuff in the command prompt. It has saved us on multiple occasions.”

Senior System  
Administrator, Healthcare



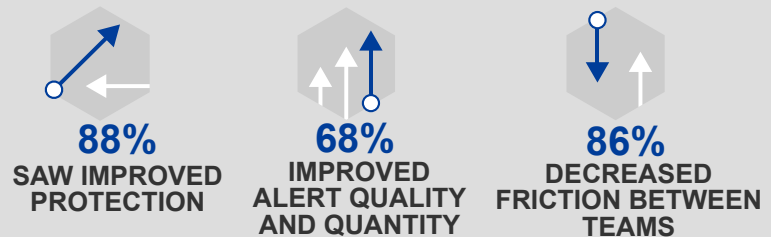
## VOICE OF THE CUSTOMER

“By the time we get in the platform and we’ve read the two different pieces we know within five minutes whether something is truly wrong, and if it is, where we need to start working”

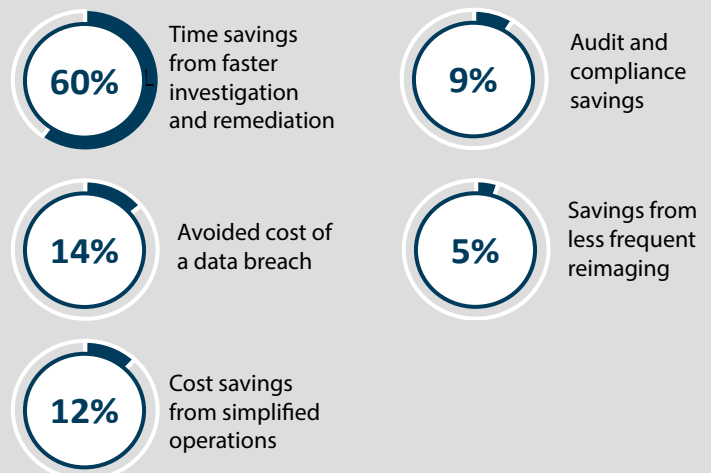
Director of Infrastructure and Cyber Security,  
Real Estate



## SURVEY SUMMARY



THE COMPOSITE SAW **\$3.65M** IN CUMULATIVE BENEFITS  
OVER THREE YEARS



The average survey respondent replaced **2.67 vendors** with Carbon Black Cloud



Carbon Black Cloud reduces reimaging by **75%**



Read the  
full study

This document is an abridged version of a case study commissioned by VMware titled: The Total Economic Impact Of VMware Carbon Black Cloud, May 2020.

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Comissioned By:

vmware® Carbon Black