# Why New Ways of Working Require a New Type of Workspace

Employees want the flexibility to work from anywhere, but not all employers are equipped to deliver the security and experience that make this a reality. Hybrid work models provide the flexibility that most employees demand, but lack the in-person collaboration that many employers feel is necessary to foster innovation. However, providing a best-in-class digital workspace experience for employees working anywhere, at any time, on different types of devices, can easily overwhelm already lean IT teams.



**EMPLOYEES** "Flexibility fuels job satisfaction."



of employees feel that working from anywhere makes them happy.<sup>1</sup>

**EMPLOYERS** "Innovation happens in person."



of leaders feel that employees working anywhere inhibits innovation.1

## 53% of employees will never

work for a company without a remote work policy, which is why employers across the globe have leaned into remote work in an effort to attract and retain talent.<sup>1</sup>





**TURNOVER ACROSS** 

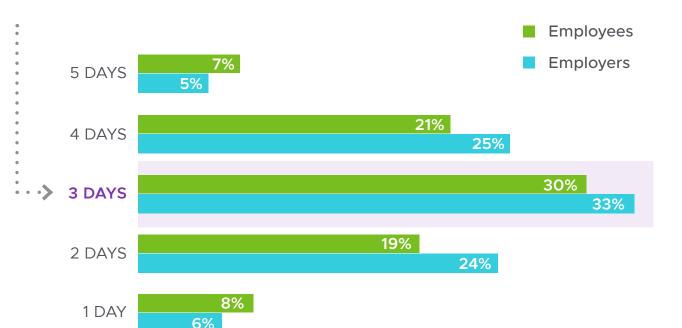
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## Hybrid work models

## How employees and employers can meet in the middle

Hybrid work models that accommodate working both in and out of a corporate office provide the flexibility that most employees demand, along with the in-person collaboration that many employers feel is necessary to maintain their competitive edge.

### MOST EMPLOYERS AND EMPLOYEES AGREE THAT THREE DAYS IN THE OFFICE IS IDEAL.<sup>1</sup>



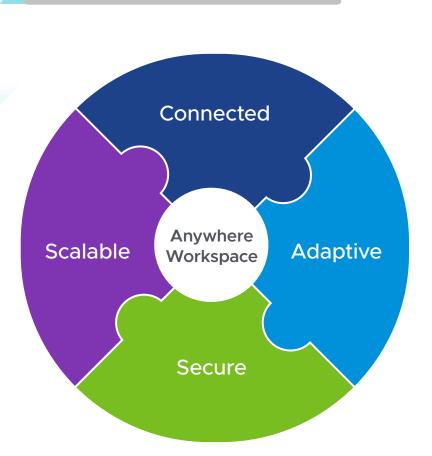
## Hybrid work requires a new type of workspace

Sub-par experiences plague hybrid employees working anywhere, any time and on different types of devices.

Lean IT teams struggle with operational complexity and fragmented security.



Integrated **Anywhere** Workspace solutions deliver secure, seamless experiences while reducing costs and operational overhead.



## IT challenges



Lean IT teams tasked with supporting hybrid workforces wrestle with:

- Managing more devices and apps
- Protecting distributed endpoints with siloed security tools
- Providing frictionless access to tools and technologies whenever and wherever they're needed

## In fact, 46% say IT has become more complex or significantly more complex over the last two years.<sup>2</sup>



### Universal accessibility

Giving all employees access to all essential resources and applications anytime, anywhere



### Security and compliance

Protecting a growing mobile workforce against increased vulnerabilities



### Employee experience

Providing a seamless, best-in-class experience when using remote desktops



### Management and visibility

Simplifying management and improving visibility across distributed environments



### Business continuity and disaster recovery

Ensuring the ability to quickly continue or recover business operations in a disaster



## Operational efficiency

Delivering improved operational efficiency without compromising employee experience

## Technology solutions

Hybrid work models and anywhere workspaces require new systems and mindsets.

## 1. Cloud and SaaS

Cloud consumption models help IT increase operational efficiency without the need to add more staff or deal with additional process complexity.





#### of organizations<sup>2</sup> are using public cloud services to

- Increase distributed worker productivity and experience
- Optimize operational efficiency
- Improve security postures



of applications<sup>2</sup> are being inspected and considered for cloud migration to

- Offset staffing challenges
- Reduce real estate footprints
- Drive sustainability





#### Increase IT operational efficiency

- Simplify IT management of day-to-day, time-consuming tasks associated with on-premises infrastructure.
- Organizations can accelerate innovation thanks to efficient delivery of the latest software releases.

The SaaS operating model and economics are shaping the future of application development, delivery and management.



Improve employee accessibility

- Simplify application access across devices while providing a consistent user experience.
- Organizations can more easily scale application access without being slowed down by legacy on-premises infrastructure.

## 2. Automation and digital tools

Organizations of all types are leveraging automation to do more with less—especially those with a hybrid work policy.



of organizations<sup>1</sup> have increased their investment in automation over the last two years to

- Boost employee experience
- Accelerate innovation
- Increase security and compliance
- Optimize operations
- Improve business continuity and disaster recovery

## 3. VDI and DaaS

Securely delivering virtual desktops and apps, from on-premises to the cloud, enables a digital workspace that is available at any time and place, and on any device.





say cloud VDI is more secure than traditional models.<sup>3</sup>

### Increase employee experience and accelerate innovation

Managing and delivering services across distributed environments to end users with traditional or legacy desktop and app tools has also become increasingly difficult. Cloud-hosted VDI solutions deliver flexibility, agility and simplified management that IT teams need, while providing a seamless employee experience.

The result? Connected workers collaborating and innovating.



of organizations have implemented VDI (virtual desktop infrastructure) and DaaS (Desktop as a Service) to keep hybrid employees connected and productive.<sup>1</sup>

De-risk business continuity plans



of organizations rate digital infrastructure technology investments over the next 2 years as a "priority" or "top priority" for ensuring the long-term resilience and success of their business<sup>4</sup>

### Improve cost efficiencies

Pay as you go for the resources you use rather than committing to upfront expenses for data center development or expansion.



average savings compared to traditional on-premises data centers<sup>5</sup>



reduction in total infrastructure costs on average<sup>6</sup>

## A modern VDI solution for the Anywhere Workspace

With VMware Horizon<sup>®</sup>, IT teams can elevate the digital workspace experience with the efficient and secure delivery of virtual desktops and apps from on-premises to the cloud.

## 1. Manage from the cloud

Efficiently deploy, manage, monitor and scale desktops and apps across private, hybrid and multi-cloud infrastructure using a cloud-based console and SaaS management services.

## 2. Extend the best digital workspace experience to all apps

- Virtual desktops and apps Optimized delivery from on-premises to the cloud
- Communications and collaboration support

Better connectivity, less echoing, dropped call prevention, and improved video

## Multimedia support

Pristine rendering of graphic-intensive files

## 3. Provide end-to-end security from the end user to the device to the cloud

- No endpoint data loss
- Secure BYOD usage
- Complete access control
- Centralized patching against vulnerabilities
- Trusted images every time

## 4. Leverage hybrid cloud to unlock critical use cases

The elasticity of the public cloud provides a cost-effective, robust solution to ensure resiliency as business requirements change or disruptions occur.

- Save on resources (time, expertise, capital) required to build a secondary data center
- Avoid just-in-case hardware or underutilized resources
- Output is used of the second secon
- Quickly respond to disruptions
- Scale capacity up and down to meet business demands

# \_earn more about VMware Horizon

Download this ebook for more insights into how VMware Horizon supports hybrid workforces with the efficient delivery of virtual desktops and applications.

## DOWNLOAD EBOOK

1 VMware, Inc. "The Distributed Work Dilemma: When Innovation and Job Satisfaction Compete." 2022 2 Enterprise Strategy Group. "Cloud Services Help Accelerate EUC Strategies." Mark Bowker, May 2022

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4 IDC. "Market Analysis Perspective: Worldwide Virtual Client Computing, 2022." Shannon Kalvar, 2022 5 The Taneja Group, Inc. "When Comparing Cloud Alternatives, for the Best TCO Leverage VMware Cloud Foundation." April 2019. (VMware-sponsored paper.)

6 IDC. "The Business Value of Hybrid Cloud with VMware." Richard L. Villars and Matthew Marden, August 2019. (VMware-sponsored paper.)



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